

Saturday, 10 Oct 2009 - HQ U.S. Air Force Services Update Briefing

CMS Donald T. Carney, HQ AF/A1S CEM provided a briefing to CMS Saunders to present to the attending members. The briefing addressed Air Force Services Updates. Items of interest covered the following.

- Scope of Operations
- Services Initiatives
- Warrior and Survivor Care
- Caring for People
- Enlisted Update

Scope of Operations - Big Picture

- 8143 military (AD, AR, ANG)
- 39,104 civilians (APF, NAF, CME)
- Honor Guard / Protocol
- Mortuary / Family Liaison Officer
- Survivor Assistance / Wounded Warrior
- Armed Forces Entertainment (AFE)
- Tops in Blue
- 115 fitness operations
- 276 APF food service facilities
- 93 Lodging operations
- 3,433 transient Lodging facilities
- 104 libraries
- 64 arts and crafts operations
- 108 club operations
- 86 bowling centers
- 66 golf operations
- 23 aero clubs (250 aircraft) 95 outdoor recreation operations
- Airmen & Family Readiness
- Financial counseling

Scope of Operations – Big Picture continued:

- Transition, relocation, and employment assistance
- Family life education and dependent education
- Sexual Assault Prevention and Response
- Commanders Programs
- Commercial solicitation
- Combating Trafficking in Person
- AF Uniform program

- Awards & Recognition
- AAFES and Commissary Liaison
- 77 community centers
- 250 CDCs and school age programs
- 84 youth centers - 1,800 family child care homes
- 73 central ticket programs
- 49 leisure travel operations
- 40 recreational shooting operations

Food Transformation

- Ensure home station/war fighting feeding requirements are maintained
- Improve efficiency and reduce cost
 - Total cost exceed \$25 per meal
 - Even at peak periods operating at 32% of capacity
- Enhance food quality, variety and availability
- Improve program/facility standards
 - Adopt leading corporate/university models
 - Provide nutritionally balanced meals

“We in the Air Force will not let austerity and fiscal constraints limit our thinking about innovation for history teaches us that some of the most revolutionary innovations have been born of austerity.” **Gen Schwartz, CSAF**

Fitness MILCON Projects

	<u>FY00-FY08</u>		<u>FY09-FY13</u>		<u>Total</u>
No. of Projects	39		11		50
Cost in Millions	\$378		\$163		\$541
Dover	Spangdahlem	Arnold	Peterson	Cannon	
Shaw	AFA Cadet Gym	Schriever		Edwards	
				McChord	
				Malmstrom II	46 Projects
					\$683 Million
FY 09	FY10	FY11	FY12	Requirements Beyond FY13	

Fitness O&M Projects FY09 DoD Supplemental Funding

\$25.3 Million
 78 Projects (Minor Construction, Renovation, Repairs, Furnishings, Fixtures, Equipment)
 36 Bases & Project Average \$324K

VQ Construction Program

Future NAF Projects

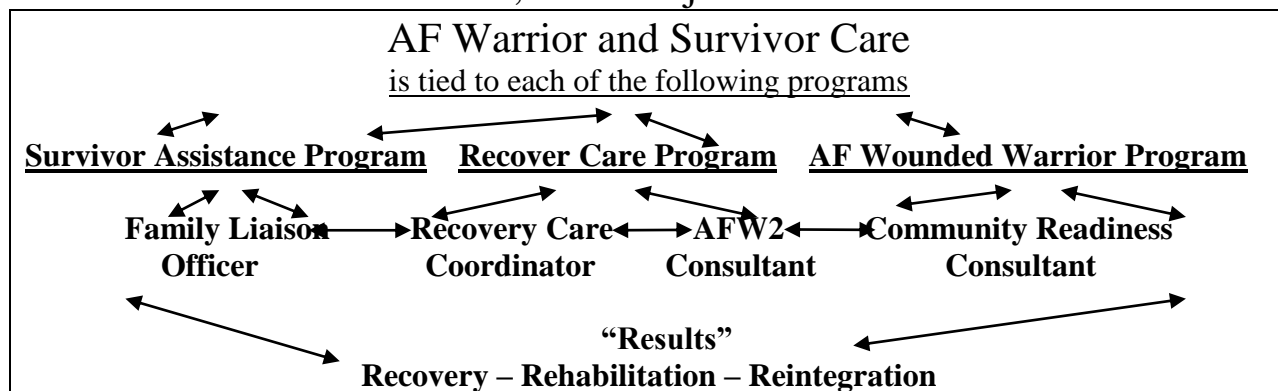
<u>Rooms</u>	<u>Base – Status</u>	<u>ECD</u>
350	Ramstein – Complete	Jul 09
200	Kunsan – Const	Nov 09
120	Buckley – Const	Jan 10
265	Andrews – Const	Mar 10
120	Hurlburt – Const	Feb 10
210	Langley – Const	Dec 10
450	MacDill - PPV	TBD
TBD	Yokota – GoJ	TBD
314	Keesler – PVA	TBD
72	Westover ARB – OVA	TBD

Future APF Projects

<u>Base – Status</u>	<u>ECD</u>
Niagara Falls ARB (2) – Const	Nov 09
Homestead ARB – Const	Dec 09

Air Force Warrior and Survivor Care

Support to Families of the fallen and
Airmen wounded, ill and injured and their families



Air Force Mortuary Affairs Operation (AFMAO)

- Activated 15 Dec 08 at Dover AFB, reporting to Hq USAF/A1S
- Mortuary Affairs (moved from San Antonio)

- a) Current Death branch: manages mortuary entitlements, assists families in arranging interment, manages AF honors program
- b) Technical & Identification branch: oversees past conflict deaths, responds to all fatal aircraft mishaps and mass fatality events
- c) Plans and Programs section: provides mortuary guidance and instruction, and oversees all mortuary education and training
- Port Mortuary: the only operation of its kind
 - a) Identifies, prepares, and transports remains
 - I. All OIF/OEF fatalities
 - II. Active Duty service members, their dependents, retirees and DoD civilians residing overseas at the time of death
 - III. Other federal agencies upon request
 - b) Staffed by members from Army, Navy, AF, USMC, Armed Force Medical Examiner, FBI, CIA and State Department

Dover Port Mortuary

Named Charles C. Carson Center for Mortuary Affairs

- 72,000 Sq/ft facility – double size of former facility
- New additions include:
 - 1) FBI workplace
 - 2) Explosive Ordnance Station
 - 3) Full body X-ray with CT-scanner
 - 4) Triage / Photo – Bar-coding
- Increased workspace / stations for:
 - 1) Dental
 - 2) Autopsy
 - 3) Embalming
 - 4) Dress / Wrap
 - 5) Shipping

Survivor Assistance Care of Wounded

- Survivor Assistance Program immediately notified of OEF/OIF Wounded Airman
- Wounded Airman air-evacuated to Landstuhl Regional Medical Center
 - 1) Family Liaison Officer (FLO) appointed by USAFE for stay in GE
- Very seriously Injured & Seriously Injured flown to Andrews AFB
 - 1) FLO appointed by Andrews AFB
- Transported to specialty hospital or final treatment locations
 - 1) Walter Reed Army Medical Center, BAMC, Wilford Hall Medical Center
- Hospital closest to home/duty station
- FLO is appointed to assist at each en-route stop and medical treatment center

Family Liaison Officer

- A family Liaison Officer (FLO) is:
 - a) Commander's personal representative to help the family in any and all matters needed or requested
 - b) Unit member with same or similar job
 - c) A connection between the Air Force and family members
 - d) A link to array of assistance, support, and services: transportation, information, lodging, administrative details, finance, etc.
 - e) The family's "Gatekeeper"

Recovery Care Coordinator

- Focal point for non-clinical case management for seriously wounded, ill, and injured
- Develops and maintains a comprehensive recovery plan
 - a) Establishes career goals and timelines for accomplishment
 - b) Documents no-clinical support provided to recovering Airmen
- Seventeen RCCs and one program manager on staff
 - a) Will be hired for treatment locations with highest need first
- Trained in suicide prevention
 - a) Direct link with Wounded Airmen and their families
 - b) Close support to watch for warning signs of suicide
 - c) Able to get immediate medical and non-medical support

Air Force Wounded Warrior (AFW2)

- Provides enhanced transition services to Wounded Airmen
 - a) Transition assistance, relocation, financial counseling, employment services, etc.
 - b) Facilitates Air Force or Federal civilian employment
 - c) Coordinate assistance w/ Veterans Affairs (VA) and Dept. of Labor
 - d) Provide the same services for Guard and Reserve
- AFW2 team provides case management for a minimum of 5 years

Support and Resources

- Air Force Warrior & Survivor Care - Providing immediate and long term assistance
Anything... Anytime
- Survivor Assistance: 1-877-USAF HELP
- Continuous Care of Wounded Airmen: AFW2: 1-800-581-9437

Support and Resources - continued:

Resources:

- Videos
- Training Material
- Resource Guides

Family Liaison Officers: Serving wounded warriors

- AF Wounded Warrior Website: www.woundedwarrior.af.mil

Caring for People Airman and their Families

- New Administration – Heavy emphasis placed on Military Families
- AF Senior Leaders and OSD
- SASC/HASC – Hearings of support to military Families
 - a) Exceptional Family Member Program – Special Needs Support
 - b) SAF/MRM: No designated staff to coordinate community support services
- Schools – Military Child Education
 - a) Support for military child education
 - b) CSAF funded additional 54 positions for FY11
- Deployment Support – Coordinators

CARING FOR PEOPLE “AIR FORCE”

“We know Air Force families sacrifice as much as our airman... Our focus through July of next year... will be to examine our existing support services and adapt them to better meet the changing needs and expectations of our Air Force Family.”

Gen Norton A. Schwartz, CSAF (Air Force Times, 10 Aug 09)

Enhanced Quality of Service

- #1 issue with our junior enlisted: providing quality child care
 - a) Child Development Centers—build capacity and reduce wait lists
 - b) Shortfall down from 6,400 to 781 spaces with expected FYDP funds
 - c) Support military child education
- Keeping families connected – video conferencing, video reading programs
- Fitness Centers—focus on Fit to Fight
 - a) Construction: FY 09 \$28.9M --(Shaw, Dover)
- Food service transformation: Consolidation

Expect to complete 12 NAF facility projects in FY09 (\$68.3M)